SIT50422 DIPLOMA OF HOSPITALITY MANAGEMENT

CRICOS Course Code: 110701M | Duration: 78 Weeks (Study Period: 60 Weeks) including 192 hours of work placement.

Entry Requirement

- Be at least 18 years of age and have completed the equivalent of Year 12.

- Have an IELTS* score of 5.5 overall, no less than 5.0. English language competence can also be demonstrated through documented evidence of any of the following: Successfully completed a Certificate IV level course in an Australian RTO; or Successful completion of AHIC's English Placement Test; or Upper-Intermediate level of English completed in Australia.

Note that other English language tests such as PTE and TOEFL can be accepted. Students are required to provide their results so that it can be confirmed they are equivalent to IELTS 5.5.

- For Packaged courses, the student cannot progress to the higher qualification unless the student has (successfully) completed the lower qualification.

Career Opportunities

- Bar Manager
- Cafe Manager
- Banquet or Function Manager
- Chef de Cuisine
- Club Manager
- Executive Housekeepe

Unit of Competence

Core Units

SITXCCS015	Enhance customer service experiences
SITXCCS016	Develop and manage quality customer service practices
SITXCOM010	Manage conflict
SITXFIN009	Manage finances within a budget
SITXFIN010	Prepare and monitor budgets
SITXGLC002	Identify and manage legal risks and comply with law
SITXHRM008	Roster staff
SITXHRM009	Lead and manage people
SITXMGT004	Monitor work operations
SITXMGT005	Establish and conduct business relationships
SITXWHS007	Implement and monitor work health and safety practices
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices

Elective Units

SITXFSA005	Use hygienic practices for food safety
SITHKOP005	Coordinate cooking operations
SITHCCC013	Prepare seafood dishes*
SITHCCC014	Prepare meat dishes*
SITHPAT006	Produce desserts*
BSBPEF501	Manage Personal and Professional Development
SITHCCC019	Produce cakes, pastries and breads*
BSBCMM401	Make a presentation
BSBITU306	Design and produce business documents
SITXWHS002	Identify hazards, assess and control safety risks
BSBXCM501	Lead Communication in the Workplace
SITXHRM001	Coach others in job skills
SITHIND002	Source and use information on the hospitality industry
BSBSUS411	Implement and monitor environmentally sustainable work practices
BSBFIA401	Prepare financial reports

*Units marked with an * have one or more requisitions refer to individual units for details.*