



Harbour College

Where Seekers Become Achievers

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ICT40120

Certificate IV in Information Technology

CRICOS Course Code 102744M **Study Methods** 13.5 hrs face to face in campus + 6.5 hrs online (per week) **Duration** 78 Weeks (54 Weeks Study)

Course Requirements

- Year 12 (HSC); or other relevant qualification/s; or experience in a business environment;
- Academic IELTS 5.5 overall, no less than 5.0 in each band, or upper intermediate, or EAP from approved ELICOS/ESL centre or evidence of completing a VET course at Certificate IV or above level in Australia.
- At least 17 years or above
- For Packaging courses, student cannot progress to the higher qualification unless the student has successfully completed lower qualification

Career Opportunities

- Network support
- Network operations support
- Network technician
- Help desk support

Unit of Competence

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Core Units	8 Units
Apply advanced critical thinking to work processes	BSBCRT404
Contribute to cyber security risk management	BSBXCS404
Identify and evaluate emerging technologies and practices	ICTICT426
Comply with IP, ethics and privacy policies in ICT environments	ICTICT451
Apply introductory programming techniques	ICTPRG302
Identify and resolve client ICT problems	ICTSAS432
Work collaboratively in the ICT industry	ICTICT443

Elective Units	8 Units
Determine and confirm client business requirements	ICTICT429
Develop work priorities	BSBWOR404
Install and configure virtual machines	ICTNWK420
Install, configure and test network security	ICTNWK421
Install and manage servers	ICTNWK422
Install hardware to networks	ICTNWK429
Install, configure and test internet protocol networks	ICTTEN434
Create technical documentation	ICTICT435
Support ICT system software	ICTSAS441
Provide first-level remote help desk support	ICTSAS442
Evaluate ICT system status	ICTSAS436
Produce ICT feasibility reports	ICTSAD509
Research and review hardware technology options for organisations	ICTICT518